



Bank of New York CMM Training Program

Client

Bank of New York

Business Need

- Rescue CMM Level 2/3 implementation. Two failed training attempts had put the CMM Level 2/3 implementation at risk company-wide.

IT Mentors Innovation

- Built CMM Level 2/3 training around movie-making scenario

Benefits

- **Increased confidence in Training Department.** The Bank of New York training department demonstrated responsiveness and innovative thinking by transforming a problem training area into its most popular offering. With our help, the department proved itself capable of responding to internal client needs with innovative learning solutions.
- **Strengthened commitment and knowledge of CMM Level 2/3 implementation.** Trainees actively learned and internalized the value of CMM Level 2/3. The lessons learned during the experiential training program could easily be transferred and applied to real-world projects increasing confidence in the value of CMM company-wide.

Business Solution

IT Mentors proposed an innovative solution. We divided trainees into groups, gave them a movie camera and for three days challenged them with creating a short film while applying CMM Level 2/3 standards.

By working as a team while stepping through CMM Level 2/3 objectives trainees experienced the value and function of applying operational goals to business and strategic missions.

Five hundred people went through this training. The course was such a success that it was rated #1 among Bank of New York training offerings for that year.

Solution Overview

CLIENT

Bank of New York

BUSINESS NEED

Rescue CMM Level 2/3 implementation

IT MENTORS SOLUTION

Training built on movie-making scenario

BENEFITS

Increased confidence in Training Department

Strengthened commitment and knowledge of CMM implementation